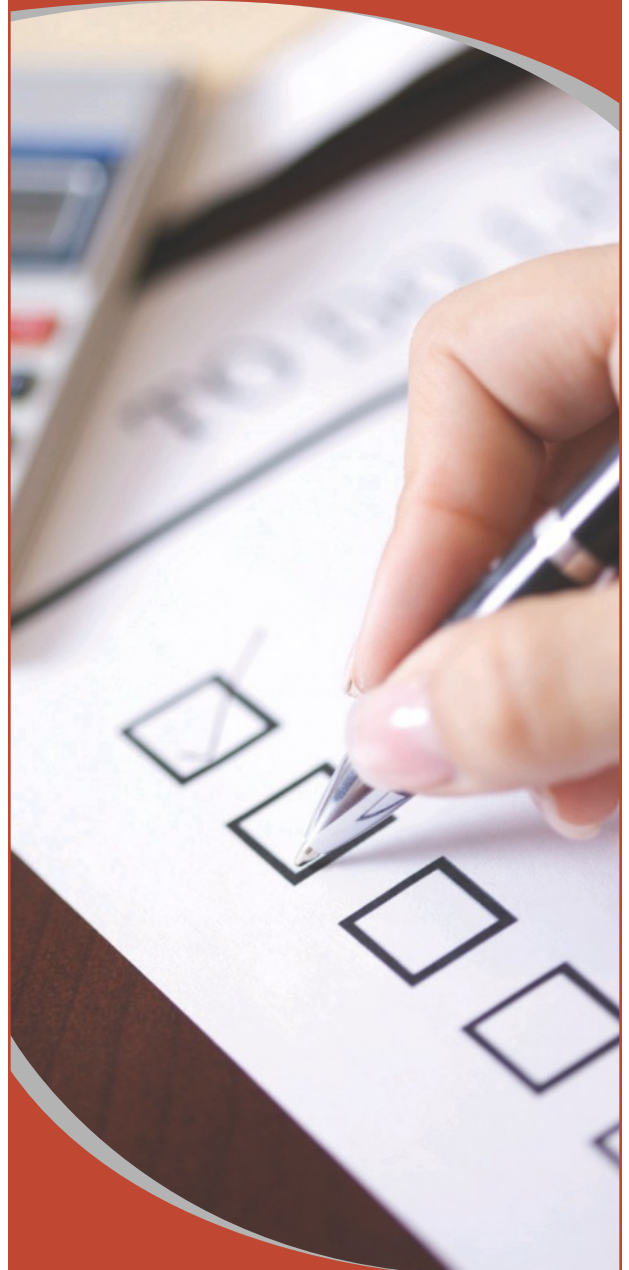


Client Satisfaction Survey



724-676-5899

<http://www.rcsbiz.com>

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National Association of Tax Professionals
PO Box 8002
Appleton, WI 54912-8002
www.natptax.com



Thank you for using our services. We'd like to hear how your experience was with us. Please take a moment to complete this short evaluation. We'd appreciate your feedback.

Name (optional):

Email (optional):

Professional you worked with:

Date(s) of appointment:

When contacting us for your tax needs, how satisfied were you with the following:

	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>N/A</i>
Accessibility of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courteousness of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Location of Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tax Professional's Knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prompt Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your Questions Answered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accuracy of the Tax Return	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for Price Paid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any additional services that you would like us to offer?

Would you like to receive updates from us on tax law change and tax planning tips?

Yes No Maybe

Would you recommend us to a friend or family member?

Yes No Maybe

Do you have any other suggestions on how we could improve our service?
